

DEIF Smart Remote - Firmware update quick guide

Update the Smart Remote gateway in DEIF Smart Equip

1

Before you start

- Power on the gateway.
- Make sure the gateway is online.
- Open Asset Tagging and locate the gateway.
- Confirm that Updates shows Update available.

2

Start the update

1. Log in to DEIF Smart Equip.
2. Go to Administrator > Asset Tagging.
3. Locate the gateway and click Update.
4. Review the message and confirm.

3

During the update

- Keep the gateway powered on and online.
- The gateway may restart automatically.
- The update can take 5 to 30 minutes.
- You can leave Asset Tagging and check later.

4

Verify the update

Success: Updates changes to Up to date.

If unsuccessful: Check power and network connectivity, then retry. If attempts keep failing, contact DEIF Support with the gateway Device ID.



Important Do not disconnect power or intentionally interrupt the network connection during the firmware update.



Documentation



Contact support

Process flow

